

Privacy Policy

Landmark Information Group Limited ("Landmark") is committed to preserving the privacy of all visitors to www.carboncounter.co.uk . Please read the following privacy policy to understand how we use and protect the information that you provide to us.

By accessing this site or using the services offered via this site, you consent to the collection, use and transfer of your information under the terms of this policy.

Information that we collect from you

When you visit, register or order products or services on www.carboncounter.co.uk you may be asked to provide certain information about yourself and your business including your contact details. We may also collect and collate additional information reasonably required for the delivery of the services and/or concerning about your usage of our website.

Use of your information

Your information will enable us to provide you with access to all parts of our site and to supply the goods or services you have requested. It will also enable us to bill you and to contact you where necessary concerning your orders. We will also use and analyse the information we collect so that we can administer, support, improve and develop our business.

In particular, we may use your information to contact you for your views on our services and to notify you occasionally about important changes or developments to the site or our services. Further, where you have consented, we might also use your information to let you know about other products and services which we offer which may be of interest to you and we may contact you by post, telephone or fax, as well as by e-mail. If you change your mind about being contacted in the future, please let us know.

Disclosure of your information

The information you provide to us will be held on our computers and may be accessed by or given to our staff working outside the UK and third parties who act for us for the purposes set out in this policy or for other purposes approved by you. Those parties process information, fulfil and deliver orders and provide support services on our behalf. We may also pass on such information to third parties we contract with to provide services that may form part of or accompany our services. We may also pass aggregate information on the usage of our site to third parties but this will not include information that can be used to identify you.

Unless required to do so by law, or as set out in this policy, we will not otherwise share, sell or distribute any of the personal information provided to us to third parties without your consent. However, we will disclose usage information to selected third parties unless you specifically instruct us not to do so.

Finally, if our business enters into a joint venture with or is sold to or merged with another business entity, your information may be disclosed to our new business partners or owners.

Countries outside the European Economic Area do not always have strong data protection laws. However, we will always take steps to ensure that your information is

used by third parties in accordance with this policy.

Unless required to do so by law, we will not otherwise share, sell or distribute any of the information you provide to us without your consent.

Cookies

Cookies are small amounts of information which we store on your computer. Unless you have indicated your objection when disclosing your details to us, our system may issue cookies to your computer when you log on to the site. Cookies make it easier for you to log on to and use the site during future visits. They also allow us to monitor website traffic and to personalise the content of the site for you. You may set up your computer to reject cookies although, in that case, you may not be able to use certain features on our site. If you do not wish to receive cookies in the future, please let us know, by contacting us at the address below.

Security and data retention

We employ security measures to protect your information from access by unauthorised persons and against unlawful processing, accidental loss, destruction and damage. We will retain your information for a reasonable period or as long as the law requires.

Accessing and updating

You are entitled to see the information held about you and you may ask us to make any necessary changes to ensure that it is accurate and kept up to date. If you wish to do this, please contact us. We are entitled by law to charge a fee of £10 to meet our costs in providing you with details of the information we hold about you.

Changes to our privacy policy

Any changes to our privacy policy in the future will be posted to the site and, where appropriate, through e-mail notification.

Contact

All comments, queries and requests relating to our use of your information are welcomed and should be addressed to:

Landmark Information Group - Environment
The Smith Centre
Fairmile
Henley-on-Thames
RG9 6AB
Tel: +44 (0)844 844 9966